## **Annual Report 2010**



**The Chicago Lighthouse Works** 

# Letter from our Chairman and President & Executive Director



#### **Dear Friends:**

Without question, the year 2010 will be seen as a milestone in The Chicago Lighthouse's history. A year ago we stood in the same exact spot in the photo above. Behind us was unfinished space.

Now we proudly stand before our beautiful new Sandy and Rick Forsythe Center for Comprehensive Vision Care (see our feature story on the Forsythes later in this report). Thanks to the successful completion of our ambitious expansion and renovation project, which we celebrated last September, the agency is well-positioned to meet the challenges of the next decade and beyond. Included in the new space is our comprehensive world-class Vision Rehabilitation Center, the Bergman Institute for Psychological Support, Low Vision Research Laboratory, the state-of-the-art "Tools for Living" store and additional room for our rapidly growing Industries Program. We also remodeled space in our existing structure to house the brand new Pangere Center for Inherited Retinal Diseases.

While a tough economic climate accentuated by heavy job losses continued to prevail in the city, state and across the nation, the Lighthouse, through some careful planning and success in grant competitions, was able to add jobs. In fact, we created some 50 positions with the help of government stimulus funds and through the addition of new programs such as the Contract Management Services Program (CMS) and other initiatives.

In addition to creating programs that employ blind or visually impaired people and working to place our program participants in private sector positions, we have added a number of new staff members who are blind or visually impaired within the agency. In fact, a majority of our employees, approximately 52%, are blind, visually impaired or otherwise disabled. Please refer to the chart on the opposite page for a further breakdown of our workforce population.

This annual report, "The Chicago Lighthouse Works," highlights our success in creating new jobs and helping those who are blind or visually impaired find work. It also describes the process of how we guide and support these individuals.

It is because of dedicated staff members like Employees of the Year, Christina Tran and Nick Siavelas, (pictured below) and the continued support of our generous donors and friends, that we remain confident the Lighthouse will be up to the challenges ahead. We will manage our resources wisely and explore new opportunities for growth.

Just as it's done for the past 105 years, The Chicago Lighthouse will continue to be a leader, while serving the low vision and blindness community with the highest distinction.

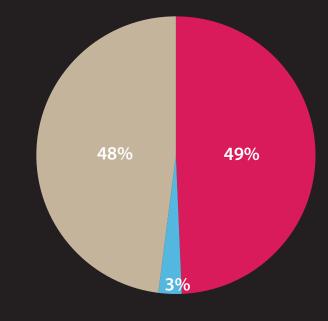
Sincerely,

Wellian J. Conoghan

William L. Conaghan Chair, Board of Directors

Janet & Szlyp, PhD

Janet P. Szlyk, Ph.D.
President & Executive Director



As of 11/03/10, 52% of the total Lighthouse staff have a disability.

- Staff who are blind, legally blind, or visually impaired
- Staff who have other disabilities
- Non-disabled staff



## **The Chicago Lighthouse Works**

## **New Jobs Are Created, Despite an Economic Downturn**

quality analyst for the Chicago Tribune who had been laidoff for 18 months. An IT specialist from Washington D.C. who had also been amongst the ranks of the unemployed for a year and a half. An employment specialist who previously did outreach for the Chicago Chamber of Commerce but found himself out of a job for over a year.

All three are amongst millions of Americans who have lost their positions during the recent economic downturn. But thanks to The Chicago Lighthouse, they are now gainfully employed in innovative programs offered by the agency.



**Kevin Burton** 

Kevin Burton, formerly of the Chicago Tribune, is manager of the Lighthouse's Recipient Identification Number Program (RIN), a unique partnership between the agency, the Illinois Department of Human Services and CompTia Educational Foundation that provides employment in data entry for several individuals with disabilities. Because participants use special RIN numbers when entering data as opposed to social security numbers, the program also reduces the threat of identity fraud.

Darryl Rochford, who spent 14 years working in Washington as an IT specialist for two different firms, is now a clerk in the Lighthouse's new Contract Management Services program (CMS) that consists of closing out contracts for the U.S. Defense Department. Rochford is one of five new individuals hired for CMS in the past several months.

Native Chicagoan Earl Jordan's longtime dream is to help people who are blind or otherwise disabled secure independence by finding work. As a recently hired specialist in the Lighthouse's Employment Services Department, he has a chance to fulfill that goal. "Among other things, I help with resume building, interview skills, motivation and other areas," Jordan explained.



**Earl Jordan** 

Mastering those skills is especially important for people with visual impairments because they, as a group, are experiencing a much higher unemployment rate.

"With joblessness among people who are blind or visually impaired still at an estimated 70%, finding work is our number one issue," said Sheila Perkins, vice president of the Lighthouse's employment services program. She added that while discovering opportunities for people who are visually impaired, her department's efforts are also geared at giving participants the experience and self confidence necessary to grow in their positions and be groomed for success in the overall job market.

Rochford, who hopes to move up from the clerk's position at CMS to become a contract closeout specialist, said he appreciates the welcoming atmosphere at the Lighthouse. "It has been great from day one when I walked in here," he smiled. "Everyone has been patient and supportive, making me feel like I'm part of a larger family." That environment has encouraged the new Lighthouse hires to be

extremely productive in their jobs.

"What has impressed me most is that our workers are very good at what they do, they are fast and virtually error free in carrying out their day to day tasks," said John Capiello who oversees the CMS program.

Capiello, who has spent 25 years in control management, added that his CMS staff members ask good questions and are totally focused on doing their jobs correctly. He expresses the hope that the program will continue to grow and additional job opportunities will open up.

### **Darryl Rochford**

"This position with The Chicago Lighthouse is a wonderful opportunity for me to urge others to keep on fighting," Jordan smiled. "I am able to draw on my own experiences, as someone who was out of work for a while but still kept on persevering, to urge my clients to do the same."

It has been great from day one when I walked in here. Everyone has been patient and supportive, making me feel like I'm part of a larger family.

## Employment Services Programs

The Chicago Lighthouse assists individuals who are blind or visually impaired in all facets of finding and keeping a job. Our staff also works with both private and public sector employers to make recommendations for appropriate adaptations when working with a current or potential employee who is blind or visually impaired. This is how we help people find success in the workplace...

#### Intake

The starting point: a case history is developed which helps determine the client's best entry point within the Employment Services

Program.

### **Vocational Evaluation**

assesses aptitudes and interests of the client, which are matched to vocational training and employer needs, then targeted to specific employment markets.

## Office Skills Training Program

increases a client's employability by providing essential computer and business skills training.

## **Job Retention Program**

helps employees who have recently experienced vision loss keep their jobs through the use of adaptive technology, orientation and mobility training, as well as assisting employers with work place accommodations.

## **Job Readiness & Placement**

help individuals find permanent employment. Placement staff provide resume and cover letter writing assistance, interviewing techniques, coaching and finding job leads. Staff also develop ongoing relationships with employers who, in some cases, have hired multiple program participants.

## **Customer Service Training Program**

provides training in customer service positions as well as in specific occupations including debt collection, telemarketing, and order entry.

## **Contract Management Services (CMS) Program**

The Chicago Lighthouse is one of five job sites of an innovative program between the U.S. Department of Defense (DoD) and National Industries for the Blind (NIB) that has created several jobs for people who are blind or visually impaired.

## Recipient Identification Number (RIN) Program

employees use an internet-based system to conduct retrieval and assignment of recipient identification numbers to clients receiving services from the Illinois Department of Human Services.

## Communications Center

Transitional Jobs at the Lighthouse Call Center provide on-the-job training while booking appointments for our Low Vision Center.

## **Internal Jobs**

Employment Services staff recommends individuals to Lighthouse HR for staffing internal job opportunities.

## **Industries Program**

Some people who have been hired into our Industries program have been referred from Employment Services, including one of our employees of the year, Nick Siavelas.

## **Other Programs**

Employees have been placed in a variety of positions at the Lighthouse, including administration, the Forsythe Center for Comprehensive Vision Care, our convenience store at Rush Orthopaedics, and the kiosk at Midway Airport.

## **External Jobs**

Once hired by a company, individuals who are in need of supportive employment receive ongoing job coaching to assist with integration into the workplace. Clients have been placed with employers in the insurance industry, major restaurants, and manufacturing companies, to name a few.

## **Donor Profile** •

## **Sandy and Rick Forsythe**

## **New Forsythe Center Offers Renewed Hope**

he Wilmer Eye Institute at Johns Hopkins University, the Northwestern University Medical Center, and The Hadley School for the Blind. These respected institutions are among those receiving strong support from donors Sandy and Rick Forsythe of Winnetka.

But another organization that also has a high place on the Forsythe's exclusive list is The Chicago Lighthouse. The couple have been ardent backers of the Lighthouse for many years. Sandy is a longtime board member and both have been among the agency's most generous contributors.

This past fall, they unveiled the new Forsythe Center for Comprehensive Vision Care which encompasses the Lighthouse's expanded low vision rehabilitation program.

**Pictured above:** Sandy and Rick Forsythe at the Lighthouse Centennial Ball in 2006.

"Rick and Sandy are among our most cherished friends," said Dr. Janet Szlyk, Lighthouse President and Executive Director.

"Thanks to their benevolence and unshakable confidence in our agency, the Forsythe Center will enable us to provide a system of rehabilitative care for people who are visually impaired that is unparalleled anywhere in the world!"

In addition to being two extremely caring people by nature, Dr. Szlyk noted that the Forsythes have a personal connection to the world of visual impairment. Rick, a successful business man who founded his own firm, Forsythe Technology, is coping with macular degeneration.

"Several years ago, I had the opportunity to meet then Lighthouse President Jim Kesteloot at an event at The Hadley School," Sandy recalled. "I explained about my husband's condition and Jim invited Rick to visit the Lighthouse."

After his visit in which he met with the clinic's doctors and learned about the various low vision devices that were available, Rick came home, leaned back in his chair and said, "I now have hope!"

Sandy said that feeling of hope and the opportunity to see what's possible is the driving force behind the Lighthouse and is why the organization merits such strong support. Asked how the agency has changed in recent years, Sandy pointed to the innovative programs that have been developed, including the Kane Legal Clinic, CRIS Radio and many others. She also praised the Lighthouse's increased visibility in the press, noting it is no longer regarded as one of the world's best kept secrets.

While much headway has been made in terms of how people who are blind or otherwise severely disabled are treated in our society, Sandy noted that much more needs to be done.

"Regrettably, far too many people still see blindness as a sort of stigma, that people who are blind cannot be productive workers, which of course is completely untrue," she pointed out.

The answer she believes is an increased emphasis on providing greater education and training so additional job opportunities will become available.

Among things she cited that are helping this situation are the Lighthouse's very own scholarship program which has enabled hundreds of deserving students who are visually impaired to pursue a college education.

Until those barriers come tumbling down, the Forsythes intend to keep fighting the good fight through support of the Lighthouse and other organizations involved in vision care.

"Our goal for both the Lighthouse and the Forsythe Center is to continue offering hope!"

**Pictured on far right:** Sandy Forsythe delivered a heartfelt and moving speech at our Building Dedication Ceremony in 2010. Looking on from right to left: Alderman Bob Fioretti, former Lighthouse President and Executive Director Jim Kesteloot, and his wife Barb Kesteloot.



## 2009-10 Honor Roll of Donors On behalf of the people served by The

Lighthouse, thank you to almost 3,000 donors and volunteers who gave from the heart of their "time, talent, and treasure." The Chicago Lighthouse Works because of YOU! (We regret we can only list total gifts of \$1,000 and above for the period July 1, 2009 through June 30, 2010.)

#### \$250,000 - \$500,000

Conrad N. Hilton Foundation Kresge Foundation

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#### \$1,000 - \$2,499 continued

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Weitzman Foundation

Ms. Virginia Willcox

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The Chicago Lighthouse received its first single foundation gift of \$1 million from The North Suburban Healthcare Foundation (NSHF) to develop a Lighthouse satellite on Chicago's North Shore. The gift was given in two installments, one in December of 2010 and one in March of 2011.



NSHF President Bev Kroll, stated, "The Lighthouse fits our mission perfectly, which is to promote health, wellness and health education to benefit North Suburban communities in designated service areas."

The new location will house comprehensive programs for people who are blind or visually impaired of all ages. Among them will be services for low vision rehabilitation and adaptive technology as well as enrichment programs for children and seniors.

Lighthouse President and Executive Director Dr. Janet Szlyk says, "With our main location south of downtown, this is a wonderful opportunity to reach more people to the north, especially many communities with growing senior populations. We are so grateful to The North Suburban Healthcare Foundation for this transformational gift!"

Watch for news of the new "Chicago Lighthouse North" location this summer and visit our grand opening this fall.

Lifetime Donors These special friends of people who are blind or visually impaired have given to the Lighthouse over many years and sometimes generations. They are the reason the Lighthouse has celebrated over a century of service – Thank You!

#### \$1,000,000 and over

The Chicago Community Trust

Chicago Lighthouse Associate **Board** 

Mazza Foundation

The North Suburban Healthcare Foundation

United Way Metropolitan Chicago

#### \$500,000 - \$999,000

Mr. & Mrs. Richard A. Forsythe **Kresge Foundation** 

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The Searle Funds at The Chicago **Community Trust** 

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JPMorgan Chase

Lions Clubs International Foundation

Microsoft Corporation

The Retirement Research Foundation

## **Planned Gifts**

**Milton J. Samuelson Society Members** Friends who have remembered The Chicago Lighthouse in their will, estate plan, or who have made another type of planned gift.

Anonymous (27)
Steven and Pamela Adelman
John Cardiello
Franklin and Doralu Chanen
Helen Collins
Sandi Dorst
Melvin B. Franklin
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Rich Greenberger
Dorothea Hely
Lorraine Jacobsen
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John and Winifred Morris
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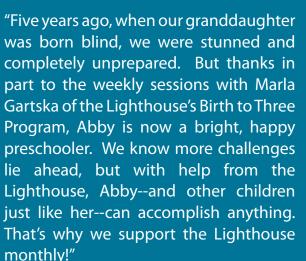
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Harry and Lila Tankus
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#### **Planned Gifts Received July 2009-June 2010**

Jean Amidon Trust
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Kate Charshan Trust
James J. Cronin Estate
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George S. DeHesus, Sr. Trust
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## The Lighthouse Keepers Society



**Jon & Mary Fisher, Proud Keepers** 

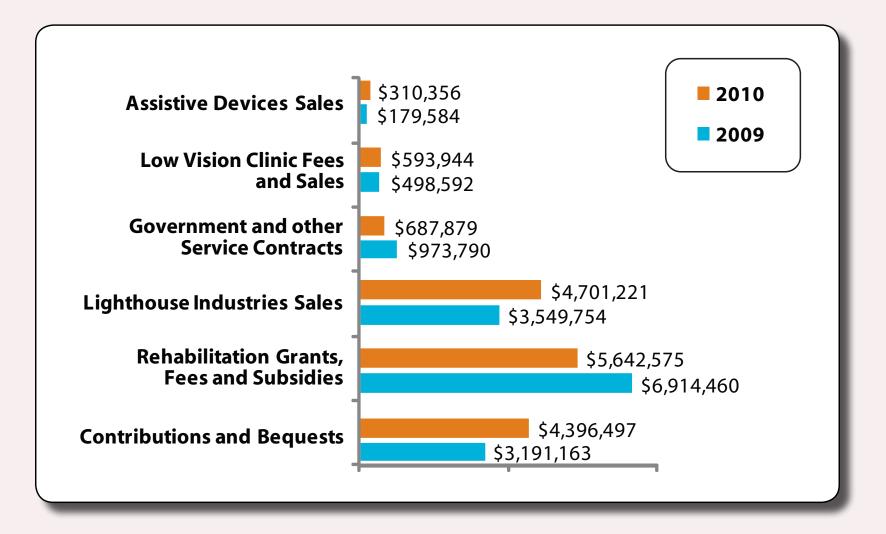
To learn more about becoming a "Lighthouse Keeper" contact Jen Miller at (312) 997-3643 or email: jennifer.miller@chicagolighthouse.org.

For information about making a Planned Gift to The Chicago Lighthouse, please contact Jen Miller, Director of Development for Individual and Planned Giving, at (312) 997-3643 or email: jennifer.miller@chicagolighthouse.org. If you have remembered us in your will or estate plan, please let us know, so that we may properly honor you!

## **Primary Revenue Streams 2009-2010**

A comparison of major revenue streams for The Chicago Lighthouse.

- Diversifying sources of revenue streams is key to maintaining programs and services.
- Community outreach efforts have resulted in a significant increase in Assistive Devices Sales.
- Reductions in government funding due to the economic climate have been balanced by increased contributions from the private sector and increased Industries Program revenues.



## **Financial Summary and Comparison**

This condensed financial summary has been prepared by The Chicago Lighthouse. Complete financial statements, including notes and the independent auditor's report of Grant Thornton LLP, are available upon request and online.

### **Statements of Financial Position**

Assets	As of June 30			
		2009		2010
Cash	\$	111,260	\$	327,252
Receivables, Net		4,098,823		3,791,450
Inventories		881,519		922,480
Investments		19,638,752		16,378,373
Beneficial Interest in Perpetual Trusts				489,503
Prepaid Expenses		119,975		104,174
Land, Building and Equipment, Net	_	6,882,769		10,345,008
Total Assets	\$	31,733,098	\$	32,358,240

Liabilities and Net Assets	As of June 30			
Liabilities	\$	1,524,415	\$	2,827,690
Net Assets				
Unrestricted		7,524,292		10,955,405
Unrestricted, Board Designated		17,871,553		13,761,949
Temporarily Restricted		3,375,098		2,886,645
Permanently Restricted		1,437,740		1,926,551
Subtotal Net Assets	\$	30,208,683	\$	29,530,550
<b>Total Liabilities and Net Assets</b>	\$	31,733,098	\$	32,358,240

## **Statements of Activities**

Statements of Activities				
Revenues	Period ended June 30			
	2009		2010	
Contributions & Bequests	\$ 3,191,163	\$	4,396,497	
Beneficial Interest in Perpetual Trusts			447,911	
Lighthouse Industries Sales	3,549,754		4,701,221	
Program Revenues	8,566,426		7,442,712	
Investment Income	414,331		352,755	
Miscellaneous	254,146		58,550	
Change in Value of Split-Interest Agreements			2,899	
Net Realized Gain/(Loss) on Investments	(1,336,040)		(449,607)	
Net Change in Unrealized Appreciation (depreciation) of Long Term Investments	(6,630,607)		1,054,584	
Total Revenues	\$ 8,009,173	\$	18,007,522	
F	David d		20	
Expenses	Period ended June 30			
Program Services	\$ 14,499,338	\$	15,023,868	80%
Management & General	3,120,460		2,818,757	15%
Fundraising	827,628		660,852	4%
Public Relations	207,853		182,178	1%
Total Expenses	\$ 18,655,279	\$	18,685,655	
Change in Net Assets	\$ (10,646,106)	\$	(678,133)	
Net Assets at Beginning of Year	\$ \$40,854,789	\$	30,208,683	
Net Assets at End of Year	\$ 30,208,683	\$	29,530,550	

## The Chicago Lighthouse **Board of Directors**

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#### **Annual Report 2010**

**Editorial Concept** Janet P. Szlyk, Ph.D.

Writina Dominic Calabrese

Design Peggy Meller

**Photography** Dominic Calabrese Peggy Meller Jeff Schear



**On the cover:** Rita McCabe is a valued member of our assembly line team in The Chicago Lighthouse Industries program. A native of Minnesota, Rita, who is totally blind, first came to the Lighthouse in the mid 70's while a member of the Salvation Army. She joined the agency in 1979 and has been an employee here ever since.

Rita goes about her daily tasks with much precision as she adorns each clock face with hands and a matching clock motor then places it on an assembly line.

In any given year, the Lighthouse manufactures between 100,000 and 200,000 clocks. For workers like Rita, this program has provided steady employment at a time when people who are blind cope with a jobless rate that hovers near 70%.

For Large Print or Braille versions of the Annual Report, call 312-666-1331 ext.3358, or email: publications@chicagolighthouse.org.

